

CUSTOMER OWNED GAS PIPING

ADOPTION DATE: September 26, 1996

Revised: October 1, 2005

EFFECTIVE DATE: October 1, 1996

RESPONSIBLE FOR ADMINISTERING POLICY:

Manager, Board of Commissioners

BACKGROUND AND PURPOSE

The purpose of this policy is to replace a labor charge policy dated 01-10-89 and to define the warranty of materials and workmanship involved in the installation of appliances and to insure that this policy is fairly and properly administered,

LIMITATIONS

The utility is subject to various state and federal regulations and has no discretion to provide utility service in a manner which would violate these regulations.

EMPLOYEE NOTICE

Employees will receive notice of this policy in the following manners:

1. Copies of the policy will be displayed in a conspicuous place on the bulletin board.
2. Each employee will have the policy explained to them and receive a personal copy of the policy.

POLICY STATEMENT

Jefferson-Cocke County Utility District will, for one (1) year from the date of installation, warrant all materials and workmanship involved in the installation of an appliance, only if installed by JCCUD. This warranty shall be null and void if any piping or material has been altered, relocated, rearranged by any party other than a JCCUD authorized contractor or a District employee.

If the customer requests additional piping or the installation of a customer owned appliance, a labor charge of \$50.00 per hour plus materials will be billed.

If the customer requests that JCCUD test the piping beyond the meter, and all test results find that the piping is leak free or if a defect is found and is not warranted by the Utility, the customer shall be responsible for all labor costs \$40.00 for the first half (1/2) hours work and \$8.75 for each additional quarter (1/4) hour or portion thereof. This equates to \$57.50 for the first hour and \$35.00 each additional hour thereafter. Any materials used in the repair will be billed appropriately.

OMISSIONS

In the absence of specific rules or policies, the disposition of this policy shall be made by the Board of Commissioners in accordance with its usual and customary practices.

STANDARD REVISED OPERATIONAL POLICY NO. JCCUD-96-2